



CLAIMS CONSULTANTS

To better serve our clients, we have expanded and updated our Claim Reporting Process and Claim Consulting Services

As you know, Socius always strives to provide you with the best service in processing your clients' claims and answering any claim and coverage questions.

CLAIM REPORTING:

In the past, our optional claims reporting service was handled by our claims liaison, Rob DeGroat. In an effort to provide more efficient service to you, we are moving the claims reporting service back to your broker service team. Please process claims going forward as follows:

- If you want Socius to process claims, submit them to the Socius broker team members with whom you bound the policy. By transferring this role back to the team, we feel that we'll be able to provide you with more timely service since you'll be dealing with the people who know you and your clients.
- As before, you and your clients can also report claims directly to the carrier if you prefer.

CLAIM CONSULTING:

Whenever difficult claims or complex coverage scenarios arise, Socius has dedicated consultants who stand ready to assist you with:

- analyzing and interpreting a reservation of rights letter or denial of coverage that has been issued by a carrier
- resolving problematic claim issues to the greatest extent possible and in the most efficient manner
- answering complex coverage questions



SOCIUS INSURANCE SERVICES, INC.

(Socius, Latin for Partner: Your Success is our Success)

As your outsourced marketing department, we work closely with both admitted and specialty markets to meet your clients' unique needs.

OFFICE LOCATIONS
San Francisco, Los Angeles, Elgin, Chicago, Birmingham, Miami Beach and Tampa.

SociusInsurance.com



Introducing the Socius Claim and Coverage Assistance Team



Michael G. Hoy, J.D.
Claims Consultant

Michael has over 20 years of insurance industry experience with insurance companies and wholesale and retail brokerage firms. He specializes in all Management Liability insurance lines (including

Public and Private Directors & Officers Liability, Employment Practices Liability, Venture Capital/Private Equity and Financial Institutions), but also has extensive experience with other property and casualty lines. He can assist retail brokers and existing and prospective insureds with coverage and limits analysis, corporate governance best practices and claims advocacy. He began his career with significant national law firm litigation experience, including the defense of securities, class action, employment and other commercial lawsuits.



Laura R. Zaroski, J.D.
Claims Consultant

Laura has over 20 years' experience in handling Management and professional Liability matters. Throughout her legal career, Laura represented various domestic and London based insurers as coverage and

claims management counsel. Laura specialized in the areas of employment practices, management liability, attorney malpractice, real estate professionals, cyber/privacy, and miscellaneous errors & omissions policies. Prior to starting at Socius, Laura was a partner at the Chicago Office of O'Hagan Spencer, LLC, and headed up the insurance coverage and claims management department. As claims management and coverage counsel, Laura's experience involved counseling clients in the drafting of policies, program creation, examining claim exposure, effective claims handling techniques, litigation management, as well as effective resolution and settlement negotiation techniques. Laura provided detailed claims review and liability analysis, advised as to cost effective defense strategies, and negotiated favorable settlements for hundreds of cases nationwide.