

In The News - May 2021

A collection of noteworthy and topical articles we found helpful this month

Casualty

- It's legal to refuse to serve a customer - except under certain circumstances. Here's what business owners need to know.
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- These six strategies can keep your customer happy - and prevent them from suing you.
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Property

- Ahead of the next hurricane season, Florida has cleared the way for insurance companies to cancel risky homeowners insurance policies.
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Healthcare

- Medical liability premiums have skyrocketed, and coverage is becoming unaffordable for some nursing facilities.
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Cyber

- Colonial Pipeline Co. reportedly paid nearly \$5 million to ransomware hackers.
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Fiduciary

- Excessive fee claims lawsuits are causing the fiduciary liability market to harden.
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EPL

- COVID-related EPLI claims are a concern amid vaccine rollout and return to work.
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E&O

- These five trends could shape the professional liability market.
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D&O

- More D&O rate hikes are expected in 2021.
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- New entrants into the management liability market could mean greater capacity despite rising claims and rates.
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